

Dashboard Folders for Jira

Easier way to organize and access your dashboards



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The value of good dashboards

Enhanced Visibility into project health. Comprehensive display of related information. Alignment of Teams and management. Focuses on key metrics for unified understanding.

Performance Tracking & Trends

- Monitors project
 performance over time.
- Identifies patterns for proactive adjustments.



Challenges with Jira Dashboards

Visibility Issues

- Hidden or inaccessible dashboards
- Underutilized by users
- Dashboards becoming forgotten or outdated
- Difficult to identify dashboards due to different naming conventions

Poor Design Approaches

- Performance issues from excessive gadgets
- Suboptimal gadget usage
- Incorrect permission settings

Duplicated Efforts

- Repetitive creation of filters and dashboards
- Inconsistent dashboard creation across teams



What gets measured gets managed.

— Peter Drucker —

Benefits with Dashboard Folders

For Management

- > Align the team on common business objectives
- Standardize the dashboards for diverse reporting needs
- > Simplify navigation to specific dashboards.

For Jira Admins

- Minimize performance issues caused by misconfigured dashboards
- Promote sharing of well-designed dashboards

For Project Admins

Group related dashboards together

> Better visibility on the project

For Project Teams

> Easily accessible via top menu or project sidebar.

> Enable dashboard reuse, reducing duplication.



I have too many dashboards to manage and navigate



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Organise the Dashboards into folders

HOME	E
🗅 🗙 Home Page (System Dashboard)	
1. GENERAL	□ • •
C Group alias (Group Alias Dashboard)	
C ★ Helpdesk	
🗅 🇇 Your Workplace	
2. TEAMS	E 🗘 🛊 .
JIRA-SOFTWARE-USERS JIRA-SERVICEDESK-USERS	
Individual Contribution	
Project 101 Status	
Team Contribution	
2.1 TEAM ALPHA	
O LOGGED IN USERS	
Support Wallboard	

You can organize your dashboards and cascade folder within other folders Tip:

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I want to access my dashboards easily from anywhere

Cascading View of Dashboard Folders



Top bar navigation



Side bar navigation

Tip: You can view the folders from the top navigation bar or dashboard side bar



Share Dashboard Folders with different user groups Α Edit Folder Details ? **Edit Folder Details** Folder Name Sub Folder Name Sub Viewers Select Viewers Shared to Group/Project \sim Viewers private + Add Group(s) jira-administrators > Select Viewers Private 1 Public Attachment Checker for Jira [ACJ] V + Project Logged In users Role(s) Add Shared to Group/Project Save Cancel

Use Case #3

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I want different group of users to view different sets of dashboards

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Tip: Specific user groups will be able to see the dashboards without needing to favourite them



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I want my dashboards to have self-explanatory names for ease of identification

You can define aliases for contextual access while maintaining a long name for each of management



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Easily Associate Dashboard to Folder



Tip: Beside Jira admins, <u>Dashboard Folders Plugin Administrators</u> can also perform this action.



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I want my dashboard to be linked to my project

You can easily link dashboard to projects







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- I want to allow/deny users from creating dashboards
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Restricting Dashboard Permissions



Tip: This feature can block external users from gathering insights on the project data if they need to view issues only

More Benefits of Dashboard Folders







Very nice add-on for organizing dashboards based on topics. There are minor css problems that I'm sure will be resolved quickly. :)

– Pujan Ziaie

I received the plugin just in time. Thanks to the team! Plugin works wonderfully!

– Maxim Hausmann

This is a great plugin, I like it very much and my client is very satisfied. Moreover the support team is very responsive and willing to help. Definitely recommended!

– Karim ANNOUCHE

Additional Resources

- Marketplace Listing
- <u>User Guide</u>
- Our Service Desk

We welcome any feedback and suggestions for improvement $\ensuremath{\textcircled{\odot}}$



Other Related Apps



<u>Menu Gadget</u> is a free Jira app that allows users to group related filters and webpage links (reports, Confluence pages, other dashboards, code repository, etc.) in their dashboards. Together with Dashboard Folders, users can discover and access resources to work more efficiently.



<u>Canned Search Gadget</u> enables users to search issues quickly using canned queries. Users only need to enter the key info with the remaining criteria preset in advance. Useful for helpdesk agents who need to retrieve tickets quickly.