Group Alias Picker

Alias name for Jira group

Akeles
PEOPLE . PROCESS . TECHNOLOGY

Use Case #1

Q I cannot find my group because the group name and list are long

A You can search for alias name when editing Group Alias Picker field

Group Picker

Name Contains
help

Groups Per Page
20

Filter

Displaying groups **1** to **16** of **16**.

Group Name

ORG_AU_IT_EXTHELPDESK_USERS

ORG_AU_IT_HELPDESK_USERS

ORG_HK_IT_EXTHELPDESK_USERS

ORG_HQ_IT_EXTHELPDESK_USERS

ORG_HQ_IT_HELPDESK_USERS

Group Alias Mapping:

Group	Alias
ORG_HQ_IT_EXTHELPDESK_USERS	HQ External Helpdesk
ORG_HQ_IT_HELPDESK_USERS	HQ Internal Helpdesk

Assigned Group   None

Comment   help

HQ External **Help**desk

HQ Internal **Help**desk

Tip: You can search any part of the group name, it need not necessarily be start of the word

Use Case #2

Q I cannot find my group because the group names are similar and confusing

A Jira Admin can map the group name to an alias name that user can understand

Group Alias Mapping:

Group	Alias
ORG_HQ_IT_DEV_USERS	HQ L2 Support
ORG_HQ_IT_EXTHELPDESK_USERS	HQ Vendor Support
ORG_HQ_IT_EXT_USERS	HQ Vendor
ORG_HQ_IT_HELPDESK_USERS	HQ L1 Support

Edit Group Alias Mapping

Tip: Different alias can be given to the same group under different field context

Use Case #3

Q I want "IT Security" to represent different set of group members for projects used by different countries in the organisation

A The "IT Security" option can be mapped to a different underlying group such as:
- ORG_SG_IT_SEC_USERS
- ORG_US_IT_SEC_USERS
- ORG_JP_IT_SEC_USERS

Default Configuration Scheme for Assigned Group

Default configuration scheme generated by Jira

Applicable contexts for scheme: Edit Configuration

Issue type(s):
Global (all issues)

Group Alias Mapping:

Group	Alias
ORG_SG_IT_SEC_USERS	IT Security

Edit Group Alias Mapping

US Workplace Default Configuration Scheme for Assigned Group

Applicable contexts for scheme: Edit Configuration

Issue type(s):
Global (all issues)
Project(s):
Workplace

Group Alias Mapping:

Group	Alias
ORG_US_IT_SEC_USERS	IT Security

Edit Group Alias Mapping

JP Amigos Default Configuration Scheme for Assigned Group

Applicable contexts for scheme: Edit Configuration

Issue type(s):
Global (all issues)
Project(s):
Project Amigos

Group Alias Mapping:

Group	Alias
ORG_JP_IT_SEC_USERS	IT Security

Edit Group Alias Mapping

Tip: You can search by both "IT Security" and the underlying Jira group name

Use Case #4

Q I want to rename the groups because some departments are renamed after reorganisation

A Jira Admin can change the alias name to match the new department name

Tip: You don't need to create a new group and update the issues and permissions

Use Case #5

Q I cannot grant browse user permission for security reasons, but the end user needs to select Jira group

A Browse user permission is not required to select groups with the Group Alias Picker custom field type

With Browse User Permission	Without Browse User Permission
Approver User ✓	Approver User ✗
Group Picker	Group Picker
Alias Group Support Team C	Alias Group Support Team C
tea 🔍	tea 🔍
DEV **Tea**m A	DEV **Tea**m A
Support **Tea**m C ✓	Support **Tea**m C ✓

Tip: You can use Group Alias picker in permission and notification schemes, just like Jira Group Picker

Summary of differences

Feature	Group Picker	Jira Select Field	Group Alias Picker
Can select a different alias for the group name			✓
Can filter the options for selection		✓	✓
Does not require browse user permissions		✓	✓
Can appear in the **People** section in the issue view	✓		✓
Can be used for notification schemes	✓	✓	✓
Can be used for permission schemes	✓	✓	✓

Summary of differences

Compare: Jira Select vs Group Alias Picker field

Jira Select: Displayed in "Details" section

Group Alias Picker: Displayed in "People" section

Display for "Summary Table" broken after inline edit

| Edit | 🔍 Comment | Assign | More ⌄ | Start Progress | Resolve Issue | Close Issue | Ad... ⌄ |

⬥ **Details**

Type:		Status:	(View Workflow)
Priority:			olved
Labels:	None		
Assigned Group Selection:	ORG_HQ_IT_SEC_USERS		

Jira Select: Original Jira group name

⬥ **Description**

Click to add description

⬥ **People**

Assignee:
? Unassigned

Zelda

Group Alias Picker: Different Alias for Jira group name

Assigned Group:
ICT Security

Group Alias Mapping:	**Group**	**Alias**
	ORG_HQ_IT_SEC_USERS	ICT Security

Additional Resources

- [Marketplace Listing](#)

- [User Guide](#)

- [Our Service Desk](#)

  We welcome any feedback and suggestions for improvement ☺