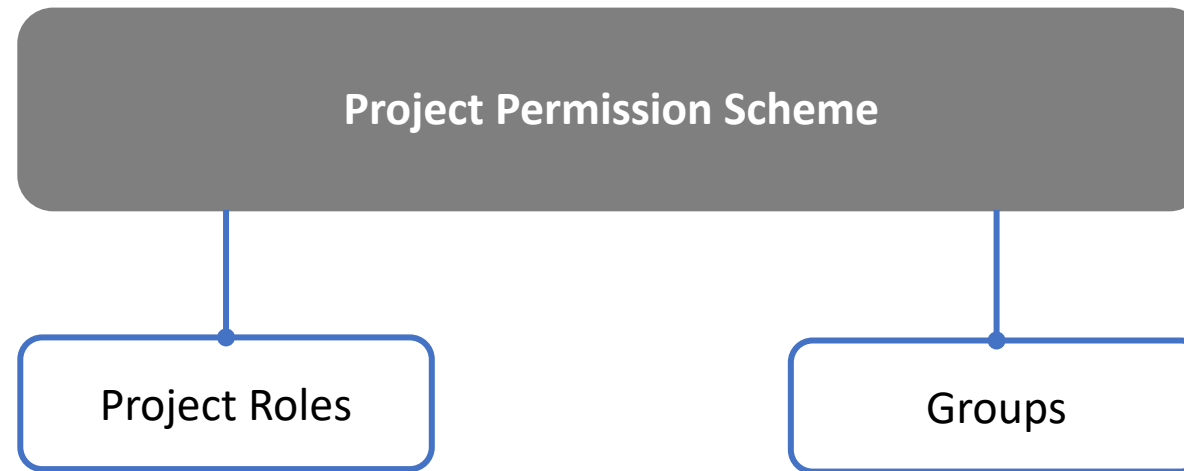




User Auditor for Jira

Retrieve user permissions in Jira

The Painful Way to retrieve User Access



- Information is scattered
 - Need to cross reference multiple screens
 - Only Jira Admins can browse group members
- Time consuming to extract list of users
- Requires good understanding of Jira

The Painless 3-step Solution



Audit Manager

Click the **Start Scan** button to start scanning.

Project Scope: Single Project

Project: Single Project

Multiple Projects

All Projects

Audit Records

Purge Scan Records

Start Time	End Time	Triggered by User	Project Count	Scan Status
09/09/2021 11:55:04	09/09/2021 11:55:04	Chia	1	COMPLETED
09/09/2021 12:03:41	09/09/2021 12:03:44	Victor	33	COMPLETED
10/09/2021 14:33:27	10/09/2021 14:33:28	Chia	33	CANCELLED by Chia

1. Select the projects to scan
2. Wait for the scan running to complete
3. Download the report in Excel format

Tip:

You do not have to keep the browser open while scanning. You can reload the page anytime to view the status.

Use Case #1



I want to know who is in my project



Scan single project to retrieve list of users

Project Type	Project Key	Project Name	Project Lead	User Name	Display Name	User Email	Administer	Read (Browse)	Write	Write (Create Issue)	Write (Edit Issues)	Write (Delete Issues)	Write (Create Attachments)	Write (Delete Attachments)
business	AWE	Awesome Project	admin	jenniferevans	Jennifer Evans	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	ryanlee	Ryan Lee	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	mitchdavis	Mitch Davis	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	admin	admin	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes				{"RoleGroup_Administ	
business	AWE	Awesome Project	admin	batman	Bruce Wayne	xxx@akeles.com		{"RoleUser_Deve	Yes	{"RoleUser_Develope	{"RoleUser_Develope			{"RoleUser_Developers": "JIR, {"RoleUser_D
business	AWE	Awesome Project	admin	ryanK	Ryan Kent	xxx@akeles.com		{"RoleUser_Deve	Yes	{"RoleUser_Develope	{"RoleUser_Develope			{"RoleUser_Developers": "JIR, {"RoleUser_D
business	AWE	Awesome Project	admin	admin2	admin2	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes				{"RoleGroup_Administ	
business	AWE	Awesome Project	admin	james	James	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes				{"RoleGroup_Administ	
business	AWE	Awesome Project	admin	adminJ	adminJ	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes				{"RoleGroup_Administ	
business	AWE	Awesome Project	admin	stella	Samayamantri	xxx@akeles.com		{"RoleUser_Deve	Yes	{"RoleUser_Develope	{"RoleUser_Develope			{"RoleUser_Developers": "JIR, {"RoleUser_D
business	AWE	Awesome Project	admin	tester1	tester1	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	tester1003	tester1003	xxx@akeles.com		{"RoleUser_User	Yes					

- Additional columns to the right has been cropped out

Note:

Users in groups are listed as separate entries so you do not have to look it up individually



Use Case #2



I want to know all users who can create/delete issues in my project



Refer to users with Write (Create Issue) and Write (Delete Issue) permissions

Project Type	Project Key	Project Name	Project Lead	User Name	Display Name	User Email	Administer	Read (Browse)	Write	Write (Create Issue)	Write (Edit Issues)	Write (Delete Issues)	Write (Create Attachments)	Write (Delete Attachments)
business	AWE	Awesome Project	admin	jenniferevans	Jennifer Evans	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	ryanlee	Ryan Lee	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	mitchdavis	Mitch Davis	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	admin	admin	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes					
business	AWE	Awesome Project	admin	batman	Bruce Wayne	xxx@akeles.com		{"RoleUser_Deve	Yes	{"RoleUser_Develope	{"RoleUser_Develope			
business	AWE	Awesome Project	admin	ryanK	Ryan Kent	xxx@akeles.com		{"RoleUser_Deve	Yes	{"RoleUser_Develope	{"RoleUser_Develope			
business	AWE	Awesome Project	admin	admin2	admin2	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes					
business	AWE	Awesome Project	admin	james	James	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes					
business	AWE	Awesome Project	admin	adminJ	adminJ	xxx@akeles.com	{"RoleGroup_	{"RoleGroup_Ad	Yes					
business	AWE	Awesome Project	admin	stella	Samayamantri	xxx@akeles.com		{"RoleUser_Deve	Yes	{"RoleUser_Develope	{"RoleUser_Develope			
business	AWE	Awesome Project	admin	tester1	tester1	xxx@akeles.com		{"group": "audit"						
business	AWE	Awesome Project	admin	tester1003	tester1003	xxx@akeles.com		{"RoleUser_User	Yes					

Tip: The [Permissions JSON values](#) explains why the user has the permission. Blanks means no permissions.

Use Case #3



Q I want to know all permissions for user = Ryan Lee

A Scan all projects and filter by name

Filter here

Project Category	Project Type	Project Key	Project Name	Project Lead	User Name	Display Name	User Email	Administer	Read (Browse)	Write	Write (Create Issue)	Write (Edit Issues)	Write (Delete Issues)
Plugin	software	TDDG	3D Date Gadget	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	
Plugin	software	ACC	Attachment Checker	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	
Plugin	software	ACJ	Attachment Checker	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	
Plugin	software	CHMAP	Calendar Heatmap	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	
Plugin	software	CQL	Canned Search for	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	
Plugin	software	CANNED	Canned Search G	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	
Plugin	software	COUNTDOWN	Countdown Time	jenniferevans	ryanlee	Ryan Lee	xxx@akeles.com	{ "RoleGroup_1" : { "app_access" : "a Yes				{ "app_access" : "any_	

Tip: Auditors do not require access to Jira and can do the audit offline with the Excel report



Additional Resources

- [Marketplace Listing](#)
- [User Guide](#)
- [Our Service Desk](#)

We welcome any feedback and suggestions for improvement 😊